



Practice Quiz – SC Session 2 Answers

1. What is the difference between the Single Day View, Month View and GRC?
Answer: Single Day View only allows booking for one day but blocking multiple rooms. Month View allows booking multiple days and blocking multiple rooms. GRC only allows to book one day and one room at a time.

2. In the Folio/Event Field what is the difference between “Y”, “N” and “G”?
Answer: Y means separate folio for each event, N means one folio for the booking and G means single folio on the Front Desk Group

3. What are the booking rapid functions in the Single Day View?
 - a) **Copy**
 - b) **Move**
 - c) **Mark**
 - d) **Adjust Time**

4. True or False: Group Master can only be created in Sales & Catering?
Answer: False, group master can also be created in Front Desk

5. True or False: When creating a group master the status will default based on the sales & catering booking status?
Answer: True

6. What is the difference between Priority Rate vs. Special Rates?
Answer: Priority rate are rates that have been created in Maestro and the user will just pick from the system. Special Rates are rates that the user will create on the fly.

7. Where is Charge Routing Rules setup?
Answer: In the Group Post Field, then under the Window drop down menu from the Group Master to setup the actual rules for Charge Routing.